Hi, my name is Tuyen. I come from Tuyen Quang , this year I am 19(nai tin) years old. I am very interested in information technology, so I decided( di sai đựt) to pursue(pơ sừn ) it and now I am studying information technology at school.

1.

Who is Miss Jane Warren?

. She is customer(cớt tờ mờ )

Who is Mr. Asbby?

. He is the delivery(đờ rít vơ ri) guy

When was the printer delivered to the customer?

. This morning

2.

What is the name of Raoul Gautier’s partner?

. his partner...

What is his job/ what does he do?

. he is a pr manager

Where does he live?

. his address is 47, , Avenue Aristide Briand, Toulouse

3.

What is Kati Varga’s job?

. She is the director of Commerzbank

What does she often do after getting up?

. She often goes jogging in the park

How does she go to work?

. She goes to work by metro

4.

Who is Angela Ahrendts? / What is Angela Ahrendts’s job?

. She is the American CEO of Burberry

Where is the main offices/ headquarters of Burberry?

. In London

How old is Angela Ahrendts?

. She is 50 years old

5.

How many calls does the call-center worker take up a day?

. About 200 calls

How long are they on the phone?

. 4 or more hours continuously

How much time are they expected to solve each problem?

. within 2 minutes

6.

Where will the writer go this weekend?

. she will go picnic by the river in the countryside

What will they do there?

. they will go fishing and play games

Will they prepare food?

. Yes, they will

7.1 Who is the writer?

- The writer is Linda

7.2 Who is the receiver?

- the receiver is uncle Ba

7.3 Will Linda have the second music lesson on Friday afternoon?

- No, Linda doesn't have the second music lesson on Friday afternoon

8.1 Why does Jane write to Julie?

- Because Jane want invite Julie to go out

8.2 What can they do after the show?

- After the show, they can have dinner at Thai restaurant

8.3 Will they go to a Japanese restaurant?

-No, they will go to a Thai restaurant

9.1 What is Linda doing on Sunday?

- Linda will meet her parents on Sunday

9.2 Will they eat out?

- no, they will eat at home

9.3 Does Linda have a new flat?

- yes, she has the new flat

10.1 What day will Besty have next English class?

11.1 How long will TikTok allow videos last?

- TikTok allow videos last 10-minute

11.2 When did TikTok launch worldwide?

- TikTok launch worldwide in 2018

11.3 Who might TikTok be a big rival to?

- TikTok be a big rival to youtube

12.1 How many items of clothing are made each year?

- There are 100 billion items of clothing every year

12.2 What are damaging the environment?

- Cheap clothes are damaging the environment

12.3 Who is being affected by chemicals?

- The health of clothes factory workers is being affected by chemicals

13.1 What is Ferrari famous for?

- Ferrari is famous for sports cars

13.2 What does Ferrari want clothing brand do in ten years?

- Ferrari wants its clothes brand to make up 10 per cent of its profits in ten years from now

13.3 What did the fashion designer at Ferrari once work for?

-He used to work for the brand Armani

14.1 Who did Nike give a week-long holiday to?

- Nike gave a week-long holiday to de-stress

14.2 Who did a Nike manager want workers to spend time with?

-Nike manager want workers to spend time with loved ones

14.3 What does Nike care about?

- Nike cares about take time for rest and recovery

15.1 What did Apple remove from online stores?

- Apple removed customer reviews from online stores

15.2 Which stores did Apple remove "Ratings and Reviews"?

- Apple removed the "Ratings and Reviews" section from stores in the US, UK and Australia

15.3 What is the name of the website that commented on the reviews?

- The website pcmag.com

16.1 When was Wordle uploaded for the first time?

- Wordle uploaded in October for the first time

16.2 How many words do Wordle players have to guess?

- There are ninety people player have to guess

16.3 How many people played Wordle on the day it was released?

- there are ninety people played Wordle on the day it was released

17.1 How many companies were in the report?

- there are 25 companies in the reporte

17.2 Which company was number one last year?

- Facebook was number one last year

17.3 How many years has Bain Company been working?

- Bain Company been working for 40 years

18.1 Why did Stock markets in Asia fall?

- Stock markets in Asia fell because people are worried

18.2 Who does President Trump want to protect?

- President Trump want to protect U.S workers

18.3 What is a tariff?

- Tariff is a tax on imports

**1\_19**

Why is Toyota closing two elevators at the headquarters?

* Toyota is closing two elevators at its headquarters in Tokyo because it wants to save money and electricity. This is because the Japanese yen is getting stronger.

What was Toyota's profit last year?

* Toyota's profit last year was $23 billion

What is Toyota changing to save money?

* Toyota is also changing the temperature of air conditioners to save money

**1\_20**

What did Google's boss say Europe should be like?

* Google's boss said Europe should be like Silicon Valley . Many famous technology companies are in Silicon Valley

What do teachers want schools to do?

* He said Europe should start spending money on "big ideas".

How much money does Google's boss have available to spend?

* Google's boss has $62 billion to spend.

**1\_21**

What is Xiaomi?

* Xiaomi is a Chinese company that is currently the third largest smartphone manufacturer in the world.

How much did Xiaomi’s sale go up last year?

* Xiaomi's sales increased by 211% last year.

Where do most of Xiaomi's profits come from?

* Most of Xiaomi's profits come from apps and software

**1\_22**

What is Amazon Pantry?

* Amazon Pantry is a grocery delivery business.

What can customers choose?

* Customers can choose from more than 4,000 goods, from food to beauty products. It will sell fresh fruits and vegetables next year.

Why is Amazon Pantry convenient?

* Amazon says Pantry is convenient because people don't need to carry heavy groceries every day.

**1\_23**

Why is there a price war?

* There is a price war between taxi firms because apps are making taxis cheaper .

What did a taxi app boss say?

* The taxi app boss says the price war will mean more profits, saying companies should do everything to be different.

By how much are some taxi companies cutting fares?

* Some taxi companies are cutting fares in half.

**1\_24**

Who will get the extra pay?

* Workers who work in other countries usually get extra pay

What are there on Chinese roads?

* There are thousands more cars on China's roads

How many times higher than healthy are China's pollution levels?

* It is 15 times higher than healthy levels

**1\_25**

How many 15-24-year-olds are unemployed?

* More than 73 milion people are unemployed.

Where is youth unemployment falling?

* Youth unemployment is dealining in rich countries.

What happened in 2008 to create unemployment problems?

* It was the global financial crash of 2008